



LexmarkTM

To whom it may concern;

This letter is to professionally commend the efforts of Information System Resources (ISR) in Dearborn, Michigan, specific to their ability to provide printer deployment services.

We have partnered with ISR to for warehouse receipt and storage and printer deployment services several times in the Metro Detroit area over the past 10+ years.

Their performance has been completely satisfactory and anyone considering their service should expect:

- Professional representation
- On time delivery and support
- Organized project management
- A staff of professionals who truly understand 'customer service'
- A willingness to 'do whatever it takes' to get the job done

We have several projects coming up in the next few years, and we will not hesitate to request the services of ISR to represent our company, accepting product into their warehouse, managing it, prepping it for delivery, coordinating installations, configuring network connectivity and training end users once complete.

We appreciate the and cherish the partnership we have had with ISR over the years and look forward to many more successful roll outs in the years to come.

If any additional information is required when deciding to engage ISR, please feel free to reach out for at the contact information below.

Regards,

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